

RIMPA Cyber Protect

# Cyber Cover

**HOWDEN**

# The effects of a cyber event

Cyber events, whether malicious or committed in error, can cause a variety of problems for businesses of all sizes and sectors.

Outages, failures or damage to IT infrastructure can lead to significant financial loss, business interruption and even physical damage.

Data or privacy breaches can result in regulatory investigations, legal proceedings and reputational damage.

The legal and regulatory environment is rapidly developing and businesses must understand the implications of their actions or inaction.

Security and privacy events can be sudden and multifaceted, so a pre-determined incident response process involving the right vendors is vital in mitigating matters from going from bad to worse.

## Australia's cyber landscape

Businesses are increasingly reliant on technology, digital products and third party services to conduct their operations and all the while cyber criminals and threat actors are becoming ever more sophisticated in their practices and wider reaching in their attacks. Australian Law and the regulatory landscape is having to rapidly evolve to respond to this constantly changing landscape as evident by the Office of the Australian Information Commissioner (OAIC) expecting more efficient measures to comply with the notifiable data breach scheme.<sup>1</sup>

Organisations now have a stricter expectation to notify data breaches on time, otherwise they may incur financial penalties.<sup>1</sup>

Last year, the Australian Government's Australian Signals Directorate (ASD) released alarming statistics which talked to the growing impact of cybercrime to Australian business reporting of nearly 94,000 cybercrime reports, up from 23% the previous year.<sup>2</sup>

**This is an average of a report every 6 minutes!**

1. Office of the Australian Information Commissioner website (Notifiable data breaches report July to December 2023) – [www.oaic.gov.au](http://www.oaic.gov.au) © Commonwealth of Australia  
2. © Commonwealth of Australia 2024 (ASD Cyber Threat Report 2022-2023)

The average cost of cybercrime per report also rose by 14%.

- small business on average \$46,000<sup>3</sup>;
- medium business an average of \$97,200<sup>3</sup>;
- large business an average of \$71,600<sup>3</sup>.

Email compromise, business email compromise and online banking fraud were among the most frequent cybercrime reports with the ASD reporting almost \$80 million in losses due to business email compromise fraud was self-reported to ReportCyber, while business email compromise fraud continued to significantly impact businesses with an average financial loss of over \$39,000 for each incident.<sup>3</sup>

Today, Australia rates number 6 in the world when it comes to countries most targeted by Ransomware and has seen a 297% increase in ransomware payment in 2024.<sup>3</sup> There has also been a recent rise in AI-deepfake audio, video and text being used to create more realistic attacks by cybercriminals.

Even with the best systems, networks and staff education and training in place, cybercrime prevention isn't always possible. This is why a Cyber insurance policy may help your business recover after a cyber event and should be considered part of your business risk mitigation strategy.

## Cyber insurance coverage

Cyber insurance is designed to provide protection against first and third party risks resulting from a data breach, system failure, operational error, cyber-attack or other cyber security event.

As a member of RIMPA you have access to Howden's comprehensive cyber insurance solution through the proprietary CyberMate policy. This policy is designed to provide cover for:

- Actual or suspected Data Breach and ensuing loss of customers' personal data and records and legal liability as well as notification costs arising from such an event
- Legal defence and investigation costs
- Regulatory investigation costs and fines (where fines are insurable at law)

- Payment Card Industry Fines and Penalties
- System interruption due to Virus/Malware/ Denial of Service attacks and associated business interruption costs
- System failure or inoperability due to operational error e.g. employee error
- Data and System Restoration Costs
- Dishonest or malicious employee acts including employee sabotage
- Liability arising from your media content
- Extortion costs, including expert advisers and extortion payment

The following cover can be included via endorsement

- Theft or Electronic Transfer (Social Engineering)

Please note that this is a limited summary of coverage. Terms, conditions, limits and exclusions apply. For full details and before making a decision, consider the Policy Wording, PDS and any other relevant documentation.

3. © Commonwealth of Australia 2024 (ASD Cyber Threat Report 2022-2023)

# RIMPA

## Cyber Protect

RIMPA has formed a strategic partnership with Howden to establish a tailored solution for RIMPA Members. The RIMPA Global Discretionary Trust is an exclusive vehicle providing access to affordable and comprehensive Cyber Cover to RIMPA Members.

### The Model

The Discretionary Trust is a cutting-edge solution that creates a joint fund to share financial risks between RIMPA members. The members make contributions to a fund, which is held in a designated bank account and managed by a trustee. This fund exists to pay for eligible losses.

Insurance has been purchased through Corvus Insurance, a wholly owned subsidiary of the Travelers Companies, Inc. as an additional layer of protection, aimed to cover extraordinary losses.

The Discretionary Trust has been financially and statistically modelled with experienced and professional management.

### How does it differ from conventional insurance?

1.

Protected by a Cyber insurance policy wording, however, the Trustee has discretionary claims authority exercised for the benefit of the Trust. Each claim is considered on its individual merit and within the 'spirit' of the policy wording.

2.

All profits made by the Trust are used for RIMPA members benefit unlike a traditional insurance policy where they go to the Insurers bottom line. These profits can be used to reduce future costs to members and/or contribute towards good risk management practices.

3.

Information gained by the arrangement will be used to help RIMPA members become more in tune with their cyber exposures.



# Our expertise

The Howden broking team has extensive background in dealing with the Discretionary Trust product for membership groups and individual businesses across Australia.

## Broking

Our team has its finger on the pulse of the developing cyber threat trends and broader cyber landscape to ensure they can continue to monitor the suitability of our clients Cyber Risk programs.

- Local broking expertise through our dedicated Financial Lines Team
- Knowledge sharing through Howden's Global Cyber specialism
- Howden Cyber Academy – Howden's internal Cyber Academy supporting continued learning and development, knowledge sharing and market insights

## Trust

- More than 50 years collective team experience in the establishment and management of Discretionary Trusts
- The team has collectively established, controlled and operated more than 80 separate self-insurance facilities
- Diverse industry and product experience
- ASIC regulated

## Claims

Timely notification and investigation and remediation are critical in the event of a suspected or known cyber event. Corvus have a market-leading claims team with customer-centric ethos and a wealth of class-specific experience has handled thousands of circumstances over the past decade, including high-profile data breaches, ransomware events, and class actions.

The team is here to work with you before, during, and after a cybersecurity incident.

- 24/7 claims notification hotline
- Access to cyber event experts including;
  - digital forensic specialists to provide insights on how threat actors gained access, what they accessed, and how to stop the spread;
  - specialist lawyers to advise of incident handling and regulatory fallout;
  - public relations experts with deep experience in crisis communications,
  - and much more.

# Howden in the Pacific region

## Howden in Australia and New Zealand offer choice to clients, insurers and employees.

Howden is here to provide greater choice in a consolidating market. Howden's retail business in the Pacific gives choice to brokers, as evidenced by those who've joined it; choice to clients, as evidenced by those who've appointed it; and choice to insurers as evidenced by those who've supported it.

As an employee-owned business, we understand the importance of autonomy, innovation and supporting our people to drive an entrepreneurial culture. This ownership model also promotes team stability and longevity, providing you with long-term support.



### Australia

Adelaide  
Brisbane  
Melbourne  
Perth  
Sydney

### New Zealand

Auckland  
Bay of Plenty  
Christchurch  
Thames  
Wellington



Our specialists are handpicked, and they are absolutely leaders in their field. As a result, Howden clients are getting best-of-breed practitioners across the board with service standards to match. We are certainly here to challenge the status quo. We're here to be different. We're here to provide choice.

**Matt Bacon**

CEO, Howden Pacific

Part of something greater.  
Part of Howden.

We leverage our strong network relationships to achieve excellent outcomes for our clients. Through our collective power and with the benefit of deep expertise we're able to source the best solutions, crafted with the client in mind.

US\$38bn+

Premium placed into international markets

18,500+

Howden specialists across the globe

116+

Territories (including our partners)



# There's no such thing as individual success

Howden is a collective - a group of talented and passionate people all around the world. Together, we have pushed the boundaries of insurance. Our employee ownership model means that we're driven to achieve more, collaborating across borders and specialisms to deliver for our clients. And thanks to our foundation in trust and friendship, we have fun while we do it.

There's no such thing as individual success. We all need to play our part, contributing our skills and experience to make a true difference. That's Howden.

David Howden  
CEO





Contact the Howden team today on 1300 615 367  
to find out more about this exclusive Cyber protection  
vehicle for RIMPA's members.

We're here to help.

[howdeninsurance.com.au](https://www.howdeninsurance.com.au)

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